

ProcureAZ-AFIS Error Message Guide

This Quick Reference Guide lists and describes the potential error messages generated from AFIS that you may see in ProcureAZ. These messages can be triggered when attempting to perform the following actions in ProcureAZ:

1. Providing the final approval of a Requisition (pre-encumbrance is posted),
2. Sending a PO (an encumbrance is posted), and
3. Applying a Change Order (an encumbrance is updated).

Error messages will display in **Red** at the top of your ProcureAZ document. The error must be corrected before the action can be performed. The following list contains those errors that will require action from GAO and/or the vendor in order to be corrected.

MESSAGE DISPLAYED	CAUSE	WHO SHOULD RESOLVE?	RESOLUTION STEPS
COUNTRY POPULATED – FOREIGN VENDOR MUST BE MANUALLY SETUP	Error message when Vendor synch fails, PO send blocked. Vendor registered with a non-US country code. These country codes require additional documentation to GAO for manual synch	GAO Vendor Group: vendors@azdoa.gov	<ul style="list-style-type: none"> · Recommended: Follow up with vendor to confirm changes. · SPO or GAO update profile as needed, as vendor cannot change Country Code after registration. · If vendor is legitimately a foreign vendor, contact them to inform them that additional documentation required (consult with GAO to develop template with links to appropriate forms and filing instructions)
TIN OR NAME CHANGE NOT ALLOWED FOR VENDOR ##### MC ###	Vendor Registered under incorrect Vendor Tax ID or Name Mismatch between tax ID and Vendor Name	GAO Vendor Group: vendors@azdoa.gov	<ul style="list-style-type: none"> · Determine whether AFIS data is correct vs. current IRS data. Notify vendor of any changes. Update system(s) as needed to correct. · Update profile as needed, as vendor cannot change tax id after registration · This approach can also be used for vendor requests to update TIN or Name
ENTITY VALUE MISSING	Vendor did not complete Terms and Categories page of their Vendor Profile	Vendor and Buyer	<ul style="list-style-type: none"> · Buyer should contact the vendor to complete the Terms and Conditions page of their profile · Once vendor has updated profile, they can receive POs
VENDOR # NOT A VALID EMPLOYEE #	Vendor erroneously Registered as Entity Type "State Employee" If TIN is not a valid State employee EIN number, vendor synch fails, PO send blocked	Vendor and Buyer	<ul style="list-style-type: none"> · Buyer should contact the vendor to correct the entity type if they are not a State Employee (these should be uncommon). · Vendor logs into their profile · Correct the Entity Type on their Terms and Conditions tab · If they are a State Employee, confirm their employee EIN is correct, and if not, escalate to GAO Vendor Group

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The following list contains those errors that can be corrected either by changing the accounting on the document you are attempting to process, or by re-attempting the transaction during business hours. If you have verified the account codes used and you receive these messages during business hours, please contact your agencies' AFIS liaison.

CODE	MESSAGE DISPLAYED	DESCRIPTION OF PROBLEM
	com.wsc.integrations.common.InterfaceException: Synchronization problem occurred ...:	AFIS UNAVAILABLE. AFIS IS OFFLINE AT NIGHT BETWEEN APPROX. 8 P.M. AND 6 A.M. AZ AS WELL AS ON WEEKENDS AND STATE HOLIDAYS
	AFIS is not able to process your request at this time.	AFIS UNAVAILABLE. AFIS IS OFFLINE AT NIGHT BETWEEN APPROX. 8 P.M. AND 6 A.M. AZ AS WELL AS ON WEEKENDS AND STATE HOLIDAYS
E11	AGENCY NOT IN 025	AGENCY CODE SENT ON TRANSACTION DOES NOT EXIST ON AFIS 25 PROFILE OR STATUS IS NOT ACTIVE
E21	INVAL D22 EFF DATE	THE STATEWIDE FUND LOOKED UP FROM ON THE TRANSACTION HAS AN AFIS D22 PROFILE WITH EFFECTIVE BEGINNING OR END DATE THAT CONFLICTS WITH THE TRANSACTION
E22	INVAL D23 EFF DATE	THE AGENCY FUND ON THE TRANSACTION HAS AN AFIS D23 PROFILE WITH EFFECTIVE BEGINNING OR END DATE THAT CONFLICTS WITH THE TRANSACTION
E27	FY NOT OPEN	TRANSACTION IS ATTEMPTING TO POST TO A FISCAL YEAR THAT HAS BEEN CLOSED ON AFIS.
E43	INVAL INDEX EFF DATE	THE INDEX ON THE TRANSACTION HAS AN AFIS 24 PROFILE WITH AN EFFECTIVE BEGINNING OR END DATE THAT CONFLICTS WITH THE TRANSACTION
E46	INDEX NOT IN 24	THE INDEX ON THE TRANSACTION DOES NOT EXIST ON THE AFIS 24 PROFILE
E48	INDEX NOT IN 024	THE INDEX CODE ON THE TRANSACTION DOES NOT EXIST ON THE AFIS 24 PROFILE
E4I	AGY OBJ NOT ALLOWED	AN AGENCY OBJECT CODE WAS ENTERED ON THE TRANSACTION, BUT AGENCY 25 PROFILE DOES NOT ALLOW
E4J	TC/APPN# NOT COMPTBL	THE APPROPRIATION NUMBER IS NOT ALLOWED TO BE USED WITH THE TC CODE BEING SENT ON THE TRANSACTION
E50	APP # NOT IN 020	THE APPROPRIATION NUMBER DOES NOT EXIST ON THE AFIS 20 PROFILE
E51	APPN REQUIRED	NEITHER THE PCA OR INDEX ENTERED LOOKS UP AN APPROPRIATION NUMBER WHICH IS REQUIRED ON THE TRANSACTION. EITHER THE AFIS 24 OR 26 PROFILE MUST BE UPDATED TO INCLUDE AN APPROPRIATION NUMBER
E52	APP # NOT IN 20	THE APPROPRIATION NUMBER DOES NOT EXIST ON THE AFIS 20 PROFILE
E59	FUND NOT IN D23	THE AGENCY FUND ON THE TRANSACTION IS NOT ON THE AFIS D23 PROFILE
E5B	INVAL APPN # DATES	THE DATE ON THE TRANSACTION DOES NOT FALL WITHIN THE EFFECTIVE START AND END DATES ON THE AFIS 20 PROFILE
E5R	D23 FUND REQUIRED	NEITHER THE PCA OR INDEX ENTERED LOOKS UP AN APPROPRIATION NUMBER WHICH IS REQUIRED ON THE TRANSACTION. EITHER THE AFIS 24 OR 26 PROFILE MUST BE UPDATED TO INCLUDE AN APPROPRIATION NUMBER
E60	D23 FUND REQ/VALID	THE AGENCY FUND EITHER LOOKED UP BY PCA OR INDEX OR ENTERED ON THE TRANSACTION IS INVALID (INACTIVE, NOT ON D23 PROFILE, ETC)
E61	FUND REQ/NOT IN D23	THE AGENCY FUND EITHER LOOKED UP BY PCA OR INDEX OR ENTERED ON THE TRANSACTION DOES NOT EXIST ON THE AFIS D23 PROFILE
E63	PCA NOT IN 026	THE PCA EITHER ENTERED ON OR LOOKED UP ON THE TRANSACTION DOES NOT EXIST ON THE AFIS 26 PROFILE

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CODE	MESSAGE DISPLAYED	DESCRIPTION OF PROBLEM
E64	PCA REQUIRED	THE INDEX ENTERED ON THE TRANSACTION DOES NOT LOOK UP A PCA WHICH IS REQUIRED
E65	PCA NOT IN 026 PROF	THE PCA EITHER ENTERED ON OR LOOKED UP ON THE TRANSACTION DOES NOT EXIST ON THE AFIS 26 PROFILE
E67	OPTIONAL A OBJ INVAL	AGENCY OBJECT ENTERED ON THE TRANSACTION IS NOT VALID ON THE AFIS D11 PROFILE
E6B	INVAL PCA EFF DATE	THE PCA EITHER ENTERED ON OR LOOKED UP ON THE TRANSACTION DOES NOT NOT HAVE AN EFFECTIVE DATE WITHIN THE START AND END DATES ON THE AFIS 26 PROFILE
E75	PROJ/PH NOT IN 27	PROJECT NUMBER/PHASE ENTERED ON THE TRANSACTION DOES NOT EXIST ON THE AFIS 27 PROFILE
E7F	NO PY POST	TRANSACTION IS ATTEMPTING TO POST TO A FISCAL YEAR THAT HAS BEEN CLOSED ON AFIS.
E7K	PROJ EFF DATE	PROJECT NUMBER WAS ENTERED AND TRANSACTION DATE DOES NOT FALL WITHIN THE EFFECTIVE DATE RANGE FOR THE AFIS 27 PROFILE
E9A	NO ACCTG EVENT FOUND	THE REF DOC ON THE TRANSACTION IS NOT FOUND ON THE ACCOUNTING EVENT TABLE IN AFIS. THIS MAY HAPPEN IF A DOCUMENT IS DELETED ON AFIS BUT NOT IN PROCUREAZ
E9D	VENDOR INVALID	THE VENDOR IS NOT VALID. TRANSACTION DATE DOES NOT FALL WITHIN THE EFFECTIVE DATES ON THE VENDOR'S PROFILE OR VENDOR IS INACTIVE
EA1	COMP OBJECT REQUIRED	COMPTROLLER OBJECT MUST BE INPUT ON THE TRANSACTION
EA2	C OBJ REQUIRED	COMPTROLLER OBJECT MUST EITHER BE INPUT OR LOOKED UP FROM THE AGENCY OBJECT ENTERED
EA4	EFF DATE< D10 DATE	THE DATE ON THE TRANSACTION IS LESS THAN THE START DATE ON THE AFIS D10 PROFILE
EA5	EFF DT > D10 END DT	THE DATE ON THE TRANSACTION IS GREATER THAN THE END DATE ON THE AFIS D10 PROFILE
EA6	C OBJ NOT IN D10	COMPTROLLER OBJECT DOES NOT EXIST ON THE AFIS D10 PROFILE. APPLIES TO SITUATIONS WHERE THE AGENCY OBJECT LOOKS UP THE COMPTROLLER OBJECT
EA9	C OBJ NOT IN D10	COMPTROLLER OBJECT DOES NOT EXIST ON THE AFIS D10 PROFILE. APPLIES TO SITUATIONS WHERE THE COMPTROLLER OBJECT IS INPUT
EAR	PGM NOT LOW LEVEL	THE PCA ON THE TRANSACTION HAS AN INVALID AFIS 26 PROFILE. AGENCY NEEDS TO FIX THE PROGRAM LEVEL FOR THIS PCA ON THE 26 PROFILE
EAS	ORG NOT LOW LEVEL	THE INDEX ON THE TRANSACTION HAS AN INVALID AFIS 24 PROFILE. AGENCY NEEDS TO FIX THE ORG LEVEL FOR THIS INDEX ON THE 24 PROFILE
EC6	INDEX STATUS NOT "A"	THE INDEX ON THE TRANSACTION HAS AN INACTIVE AFIS 24 PROFILE
EC7	APP # STATUS NOT "A"	THE APPROPRIATION NUMBER ON THE TRANSACTION HAS AN INACTIVE AFIS 20 PROFILE
ECD	PCA STATUS NOT "A"	THE PCA ON THE TRANSACTION HAS AN INACTIVE AFIS 26 PROFILE
ECF	GRANT STATUS NOT "A"	GRANT NUMBER/PHASE ON THE TRANSACTION EITHER DON'T EXIST ON THE AFIS 29 PROFILE OR IS INACTIVE
ECG	D47 STATUS NOT = 'A'	GRANT NUMBER ON THE TRANSACTION HAS AN INACTIVE AFIS D47 PROFILE
ECH	FUND STATUS NOT "A"	FUND ON THE TRANSACTION HAS AN INACTIVE AFIS D23 PROFILE

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CODE	MESSAGE DISPLAYED	DESCRIPTION OF PROBLEM
ECI	FUND NO MATCH IC/PCA	IF THE FUND IS NOT BLANK ON THE AFIS 24 AND 26 PROFILES AND THE FUND IS ENTERED ON THE TRANSACTION, IT MUST MATCH THE FUND ON THE 24 AND 26 PROFILES
ECJ	FUND NO MATCH IC/PCA	IF THE FUND IS NOT BLANK ON THE AFIS 24 PROFILE BUT IS BLANK ON THE 26 PROFILE AND THE FUND IS ENTERED ON THE TRANSACTION, IT MUST MATCH THE FUND ON THE 24 PROFILE
ECK	INPUT FD MATCH IC/PC	IF THE FUND IS NOT BLANK ON THE AFIS 26 PROFILE BUT IS BLANK ON THE 24 PROFILE AND THE FUND IS ENTERED ON THE TRANSACTION, IT MUST MATCH THE FUND ON THE 26 PROFILE
ECM	025 AGY OBJECT REQ'D	AGENCY OBJECT MUST BE ENTERED. AGENCY HAS SET UP THEIR AFIS 25 PROFILE TO REQUIRE AGENCY OBJECT USE
ECN	025 A OBJ REQUIRED	AGENCY OBJECT MUST BE ENTERED. AGENCY HAS SET UP THEIR AFIS 25 PROFILE TO REQUIRE AGENCY OBJECT USE
ECP	AGENCY OBJECT REQ'D	PROJECT NUMBER ENTERED ON TRANSACTION THAT REQUIRES AN AGENCY OBJECT BE ENTERED
ECR	AGENCY OBJECT REQ'D	GRANT NUMBER ENTERED ON TRANSACTION THAT REQUIRES AN AGENCY OBJECT BE ENTERED
ECT	AGENCY OBJECT REQ'D	APPROPRIATION NUMBER ON THE TRANSACTION REQUIRES THAT AN AGENCY OBJECT BE ENTERED (AFIS 20 PROFILE)
ECU	COMP OBJ INCONSISTEN	IF AN AGENCY OBJECT AND A COMPTROLLER OBJECT ARE BOTH ENTERED ON A TRANSACTION AND THE AGENCY OBJECT IS SET UP TO LOOK UP THE COMP OBJECT, THE COMP OBJECT LOOKED UP MUST AGREE WITH THE COMP OBJECT ENTERED
ECV	D11 STATUS NOT "A"	AGENCY OBJECT ENTERED ON THE TRANSACTION HAS AN INACTIVE AFIS D11 PROFILE
EDB	D10 STATUS NOT "A"	COMP OBJECT ENTERED ON THE TRANSACTION HAS AN INACTIVE AFIS D10 PROFILE
EDC	28B EXCLUDES COMP OB	THE COMP OBJECT ENTERED ON THE TRANSACTION IS NOT ALLOWED WITH THE TC CODE BEING SENT
EDE	OBJ NOT INCLUDED 28B	THE COMP OBJECT ENTERED ON THE TRANSACTION IS NOT ALLOWED WITH THE TC CODE BEING SENT
EDH	020 EXCLUDES OBJECT	COMP OBJECT ENTERED ON THE TRANSACTION IS NOT ALLOWED WITH THE APPROPRIATION ON THE TRANSACTION
EDI	020 OBJECT NOT INCLU	COMP OBJECT ENTERED ON THE TRANSACTION IS NOT ALLOWED WITH THE APPROPRIATION ON THE TRANSACTION
EDJ	COMP OBJ EXC IN 020	COMP OBJECT ENTERED ON THE TRANSACTION IS NOT ALLOWED WITH THE APPROPRIATION ON THE TRANSACTION
EDK	COMP OBJ NOT INCL-20	COMP OBJECT ENTERED ON THE TRANSACTION IS NOT ALLOWED WITH THE APPROPRIATION ON THE TRANSACTION
EDL	PROJ STATUS NOT "A"	PROJECT/PHASE ENTERED ON THE TRANSACTION IS INACTIVE ON THE AFIS 27 PROFILE
EDM	D42 STATUS NOT 'A'	PROJECT ENTERED ON THE TRANSACTION IS INACTIVE ON THE AFIS D42 PROFILE
EDN	AGY 3 STATUS NOT "A"	AGENCY CODE 3 ENTERED ON THE TRANSACTION DOES NOT EXIST ON THE AFIS D36 PROFILE OR IS INACTIVE
EDO	AGY 1 STATUS NOT "A"	AGENCY CODE 1 ENTERED ON THE TRANSACTION DOES NOT EXIST ON THE AFIS D26 PROFILE OR IS INACTIVE

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CODE	MESSAGE DISPLAYED	DESCRIPTION OF PROBLEM
EDP	AGY 2 STATUS NOT "A"	AGENCY CODE 2 ENTERED ON THE TRANSACTION DOES NOT EXIST ON THE AFIS D27 PROFILE OR IS INACTIVE
EE4	INV GRANT #/PH DATE	A GRANT WAS ENTERED ON THE TRANSACTION BUT THE TRANSACTION DATE DOES NOT FALL WITHIN THE EFFECTIVE DATES ON THE AFIS D47 PROFILE
EE5	INVAL GRANT #/PHASE	GRANT ENTERED ON THE TRANSACTION DOES NOT EXIST ON THE AFIS 29 PROFILE
EE6	GRANT NOT IN 29	GRANT ENTERED ON THE TRANSACTION DOES NOT EXIST ON THE AFIS 29 PROFILE
EEA	VEND STATUS NOT = A	VENDOR NUMBER ON THE TRANSACTION IS NOT ACTIVE ON THE AFIS VENDOR FILE
EEE	COMBO-NO MATCH ON 24	AGENCY HAS SET UP THE AFIS 24 PROFILE TO ONLY ALLOW PCA, APPROPRIATION, FUND, ETC THAT ARE INCLUDED ON THE 24 PROFILE. AN ELEMENT HAS BEEN ENTERED ON THE TRANSACTION THAT DOES NOT MATCH THE 24 PROFILE
EEF	COMBO-NO MATCH ON 26	AGENCY HAS SET UP THE AFIS 26 PROFILE TO ONLY ALLOW PCA, APPROPRIATION, FUND, ETC THAT ARE INCLUDED ON THE 26 PROFILE. AN ELEMENT HAS BEEN ENTERED ON THE TRANSACTION THAT DOES NOT MATCH THE 26 PROFILE
EEG	COMB-NO MATCH 24A/B	AGENCY USES CODING COMBOS FOR INDEX AND HAS ENTERED ELEMENTS THAT DO NOT MATCH THE AFIS 24A/B PROFILES
EEH	COMB-NO MATCH 26A/B	AGENCY USES CODING COMBOS FOR PCA AND HAS ENTERED ELEMENTS THAT DO NOT MATCH THE AFIS 26A/B PROFILES
EEI	VENDOR INACTIVE	VENDOR NUMBER ON THE TRANSACTION IS NOT ACTIVE ON THE AFIS VENDOR FILE
EF5	AGY CODE1 NOT IN D26	AGENCY CODE 1 ENTERED ON THE TRANSACTION DOES NOT EXIST ON THE AFIS D26 PROFILE OR IS INACTIVE
EGX	EFF DATE < AGY 3 DAT	AGENCY HAS ENTERED AN AGENCY CODE 3 ON THE TRANSACTION BUT THE TRANSACTION DATE DOES NOT FALL WITHIN THE EFFECTIVE DATE RANGE ON THE AFIS D36 PROFILE FOR THAT AGENCY CODE 3
EGY	EFF DATE > AGY 3 DAT	AGENCY HAS ENTERED AN AGENCY CODE 3 ON THE TRANSACTION BUT THE TRANSACTION DATE DOES NOT FALL WITHIN THE EFFECTIVE DATE RANGE ON THE AFIS D36 PROFILE FOR THAT AGENCY CODE 3
EGZ	EFF DATE < AGY 1 DAT	AGENCY HAS ENTERED AN AGENCY CODE 1 ON THE TRANSACTION BUT THE TRANSACTION DATE DOES NOT FALL WITHIN THE EFFECTIVE DATE RANGE ON THE AFIS D26 PROFILE FOR THAT AGENCY CODE 1
EHA	EFF DATE < AGY 1 DAT	AGENCY HAS ENTERED AN AGENCY CODE 1 ON THE TRANSACTION BUT THE TRANSACTION DATE DOES NOT FALL WITHIN THE EFFECTIVE DATE RANGE ON THE AFIS D26 PROFILE FOR THAT AGENCY CODE 1
EHB	EFF DATE < AGY 2 DAT	AGENCY HAS ENTERED AN AGENCY CODE 2 ON THE TRANSACTION BUT THE TRANSACTION DATE DOES NOT FALL WITHIN THE EFFECTIVE DATE RANGE ON THE AFIS D27 PROFILE FOR THAT AGENCY CODE 2
EHC	EFF DATE > AGY 2 DAT	AGENCY HAS ENTERED AN AGENCY CODE 2 ON THE TRANSACTION BUT THE TRANSACTION DATE DOES NOT FALL WITHIN THE EFFECTIVE DATE RANGE ON THE AFIS D27 PROFILE FOR THAT AGENCY CODE 2
EHP	D02 STATUS NOT "A"	AGENCY CODE SENT ON TRANSACTION DOES NOT EXIST ON AFIS D02 PROFILE OR STATUS IS INACTIVE

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CODE	MESSAGE DISPLAYED	DESCRIPTION OF PROBLEM
EHQ	INVALID D02 EFF DATE	TRANSACTION DATE DOES NOT FALL WITHIN EFFECTIVE DATE RANGE ON THE D02 AFIS PROFILE FOR THE FUND INCLUDED ON THE TRANSACTION
EJ2	AGCY OBJ NOT IN D11	AGENCY OBJECT ENTERED ON THE TRANSACTION DOES NOT EXIST ON AFIS D11 PROFILE
EJ5	D22 STATUS NOT "A"	STATEWIDE FUND LOOKED UP ON THE TRANSACTION IS INACTIVE ON THE AFIS D22 PROFILE
EJA	COMP OBJ NOT IN 20	COMP OBJECT ENTERED ON TRANSACTION IS NOT ALLOWED TO BE USED WITH THE APPROPRIATION NUMBER ENTERED OR LOOKED UP ON THE TRANSACTION
EL5	AGY CODE3 NOT IN D36	AGENCY CODE 3 ENTERED ON THE TRANSACTION DOES NOT EXIST ON THE AFIS D36 PROFILE OR IS INACTIVE
EM5	AGENCY NOT IN D02	AGENCY CODE ON THE TRANSACTION IS NOT VALID OR DOES NOT EXIST ON THE AFIS D02 PROFILE
EN1	FUND EXCLUDED ON 20	AGENCY FUND ON THE TRANSACTION IS NOT ALLOWED TO BE USED WITH THE APPROPRIATION NUMBER USED ON THE TRANSACTION
EN2	AFUND NOT INC IN 20	STATEWIDE FUND (LOOKED UP FROM THE AGENCY FUND) ON THE TRANSACTION IS NOT ALLOWED TO BE USED WITH THE APPROPRIATION NUMBER USED ON THE TRANSACTION
ET5	AGY CODE2 NOT IN D27	AGENCY CODE 2 ENTERED ON THE TRANSACTION DOES NOT EXIST ON THE AFIS D27 PROFILE OR IS INACTIVE
EXX	025 EFF DATE/STATUS	AGENCY CODE ON THE TRANSACTION IS NOT VALID ON THE AFIS 25 PROFILE. EITHER EFFECTIVE DATE ON THE TRANSACTION DOES NOT FALL WITHIN THE DATES ON THE 25 PROFILE, THE 25 PROFILE DOES NOT EXIST OR IS INACTIVE
F89	NO POST TO PY	ONLY CURRENT FISCAL YEAR TRANSACTIONS ARE ALLOWED DUE TO YEAR END JOBS RUNNING IN AFIS

The following is a list of the AFIS PROFILE NUMBERS Referenced in the Error Message Description of Problems.

AFIS Profile	Description of AFIS Profile	AFIS Profile	Description of AFIS Profile
AFIS D02 PROFILE	Agency ID	AFIS 20 PROFILE	Appropriation Number
AFIS D10 PROFILE	Comptroller Object (COBJ)	AFIS 24 PROFILE	Index Number
AFIS D11 PROFILE	Agency Object (AOBJ)	AFIS 25 PROFILE	Agency Control
AFIS D22 PROFILE	Statewide Fund Number	AFIS 26 PROFILE	PCA Number
AFIS D23 PROFILE	Agency Fund Number	AFIS 27 PROFILE	Project Number
AFIS D27 PROFILE	Agency Code 2	AFIS 29 PROFILE	Grant Phase
AFIS D36 PROFILE	Agency Code 3		
AFIS D42 PROFILE	Project Phase		
AFIS D47 PROFILE	Grant Number		